

	Comments
NI 1 % of people who believe people from different backgrounds get on well together in their local area	Place Survey
NI 2 % of people who feel that they belong to their neighbourhood	Place Survey
NI 3 Civic participation in the local area	Place Survey
NI 4 % of people who feel they can influence decisions in their locality	Place Survey
NI 5 Overall/general satisfaction with local area	Place Survey
NI 6 Participation in regular volunteering	Place Survey
NI 14 Avoidable contact: The average number, of customer contacts per received customer request	
NI 17 Perceptions of anti-social behaviour	Place Survey
NI 21 Dealing with local concerns about anti-social behaviour and crime by the local council and police	Place Survey
NI 22 Perceptions of parents taking responsibility for the behaviour of their children in the area	Place Survey
NI 23 Perceptions that people in the area treat one another with respect and dignity	Place Survey
NI 24 Satisfaction with the way the police and local council dealt with anti-social behaviour	Not Collected in 2008/09
NI 25 Satisfaction of different groups with the way the police and local council dealt with anti-social behaviour	Not Collected in 2008/09
NI 27 Understanding of local concerns about anti-social behaviour and crime by the local council and police	Place Survey
NI 37 Awareness of civil protection arrangements in the local area	Place Survey
NI 41 Perceptions of drunk or rowdy behaviour as a problem	Place Survey
NI 42 Perceptions of drug use or drug dealing as a problem	Place Survey
NI 119 Self-reported measure of people's overall health and wellbeing	Place Survey
NI 137 Healthy life expectancy at age 65	Place Survey
NI 138 Satisfaction of people over 65 with both home and neighbourhood	Place Survey
NI 139 People over 65 who say that they receive the information, assistance and support needed to exercise choice and control to live independently	Place Survey
NI 140 Fair treatment by local services	Place Survey
NI 154 Net additional homes provided	
NI 155 Number of affordable homes delivered (gross)	
NI 156 Number of households living in Temporary Accommodation	
NI 157 Processing of planning applications as measured against targets for 'major', 'minor' and 'other' application types	Previously BVPI 109a/b/c
NI 158 % decent council homes	
NI 159 Supply of ready to develop housing sites	
NI 160 Local Authority tenants' satisfaction with	Previously BVPI 78a/b

	Comments
landlord services	
NI 170 Previously developed land that has been vacant or derelict for more than 5 years	Previously BVPI 106
NI 179 Value for money – total net value of on-going cash-releasing value for money gains that have impacted since the start of the 2008-9 financial year	Link to CPP target “Achieve annual cash savings of 3% in line with Government Targets”
NI 180 Changes in Housing Benefit/ Council Tax Benefit entitlements within the year	
NI 181 Time taken to process Housing Benefit/Council Tax Benefit new claims and change events	Previously BVPI 78a/b
NI 182 Satisfaction of businesses with local authority regulation services	
NI 184 Food establishments in the area which are broadly compliant with food hygiene law	
NI 185 CO2 reduction from Local Authority operations	
NI 187 Tackling fuel poverty – people receiving income based benefits living in homes with a low energy efficiency rating	
NI 188 Adapting to climate change	
NI 191 Residual household waste per head	
NI 192 Household waste recycled and composted	Previously BVPI 82
NI 194 Level of air quality – reduction in NOx and primary PM10 emissions through local authority’s estate and operations.	
NI 195 Improved street and environmental cleanliness (levels of graffiti, litter, detritus and fly posting)	Previously BVPI 199a/b/c
NI 196 Improved street and environmental cleanliness – fly tipping	Previously BVPI 199d
NI 197 Improved local biodiversity – active management of local sites	